

Chatbots act as automated virtual assistants, capable of communicating with people.



- Improve customer satisfaction with an intuitive ChatBot
- Enhance lead generation capability
- Zero waiting time to users
- Resolve user queries instantly



Powered by



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“AI bots can drastically reduce customer wait time. Chatbots replying within five seconds of customer contact, while typical advisors take 51 seconds.”

Gartner®

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“2021, over 90% of consumers will interact with customer support bots.”

IDC

“

“64% of consumers claim that 24/7 service is the most useful chatbot functionality.”

Chatbots Magazine

Why should an enterprise have a

# virtual assistant?

Hello!



57%

of businesses agree chatbots deliver large ROI

79%

of people prefer to live chat over other channels

30%

savings in operational costs

24 Hrs

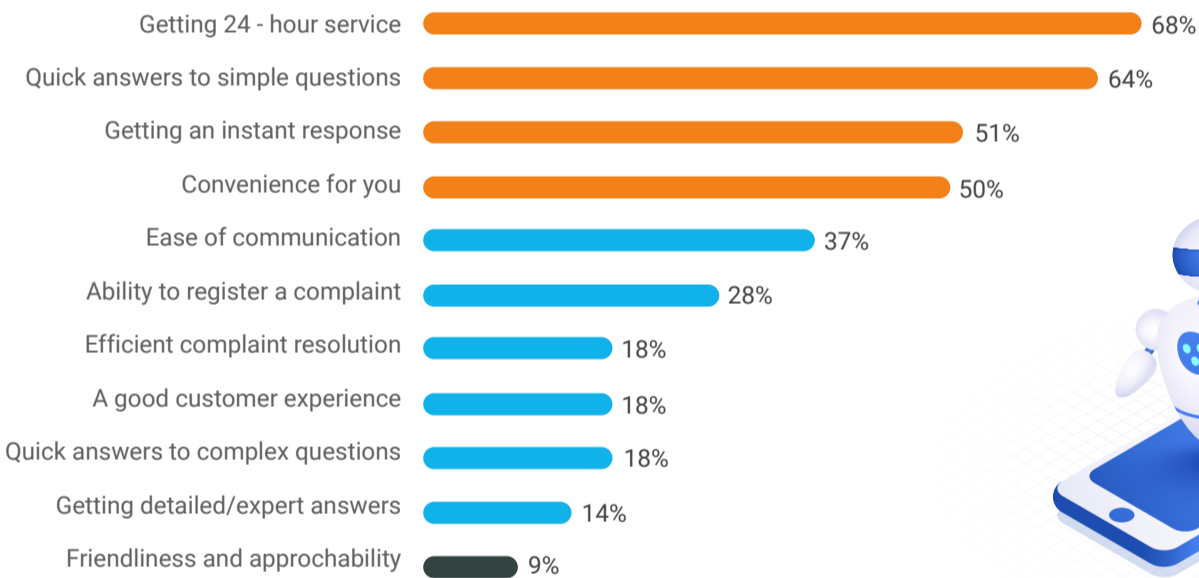
service handling multiple consumers

4X

higher leads converted compared to traditional tools

According to a research by Gartner, customer service is the most important factor to success. Most consumers find it inconvenient, time-consuming, and frustrating to reach out to customer support teams via phone calls.

## How consumers would want to use ChatBots?



## Benefits of Chatbots

