



تقدم
TAQADOM
Specialized Solutions



Corporate Oracle Identity & Access Management Services & Solutions Presentation




Agenda

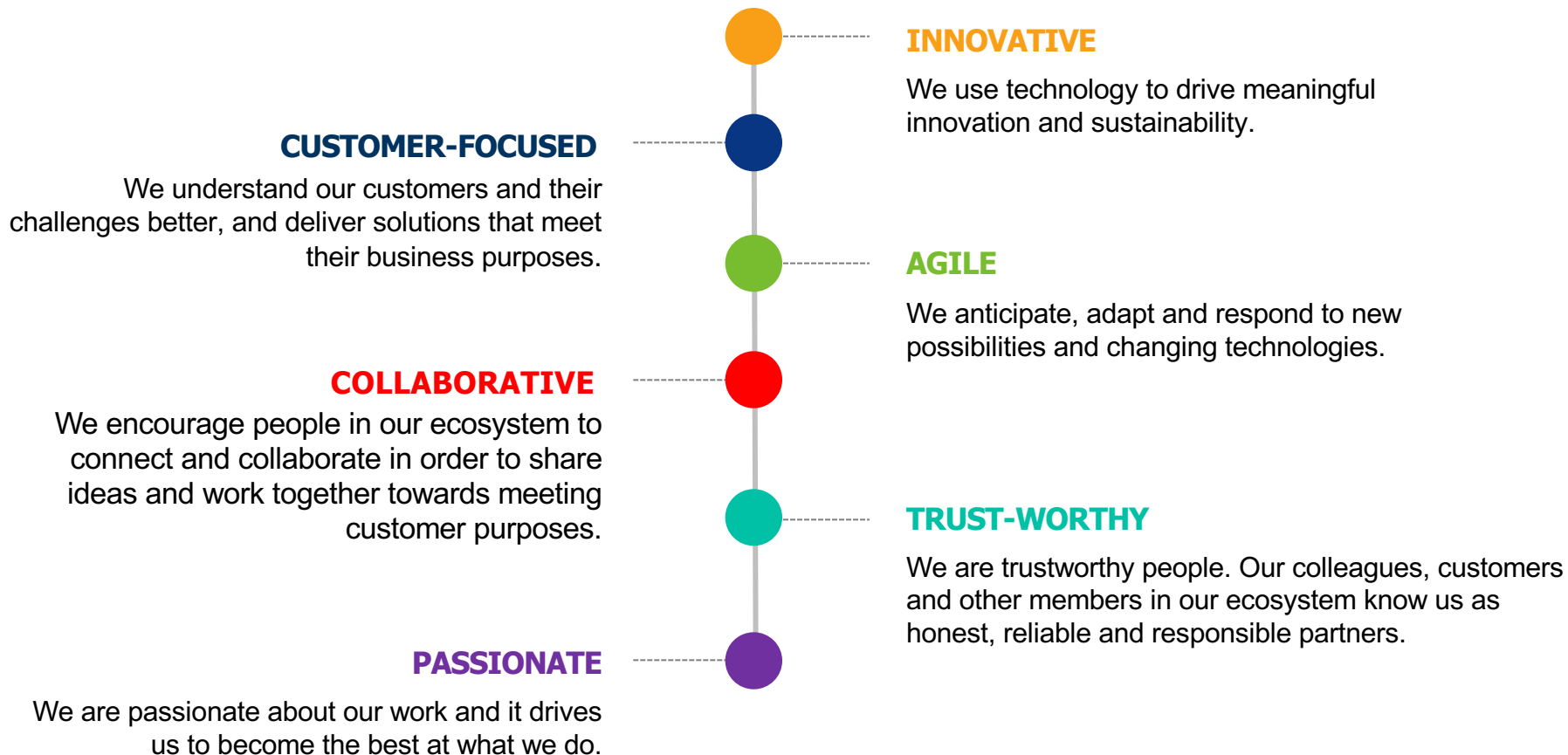
1 Taqadom Overview

2 Taqadom Offerings

3 References

- 
- ✓ Leading Technology , Consulting and Outsourcing company
 - ✓ Recognized globally for its comprehensive portfolio of services, practitioner's approach and an organization wide commitment to sustainability
 - ✓ Taqadom has in-depth experience in providing solutions on the Oracle product stack.
 - ✓ ODC center in Pune, India.
 - ✓ Presence in GCC & ANZ
 - ✓ Oracle Gold Partner , Red Hat Partner, Amazon Cloud consulting partner, DELL partner, Sail point Partner

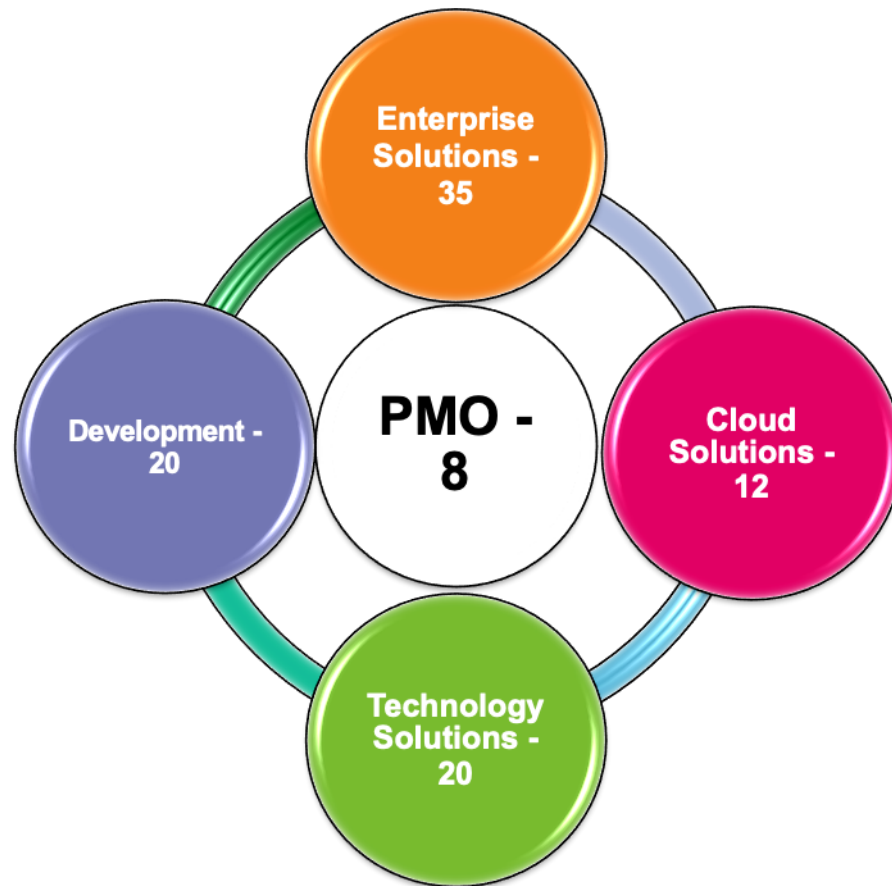
Why Taqadom



Taqadom – Key Highlights

- ✓ Founded in 2010
- ✓ 300+ person years of leadership experience in enterprise applications across geographies, segments & technologies
- ✓ More than 95+ employees on Board and Ever growing team of key application experts with cross product expertise
- ✓ Served more than 100 clients in just 10 years
- ✓ Dedicated efforts towards training & skill development
- ✓ Focus on Delivery, expertise and Commitment with 100% successful deliveries
- ✓ Global presence with successful projects all across the geographies.

Taqadom – Expertise Pool



TAQADOM CORE PRESENCE IN OFFERINGS

Application

- ✓ Enterprise Application
- ✓ ERP - Oracle E-Business Suite
- ✓ Oracle Fusion Applications
- ✓ DMS & BPM
- ✓ SharePoint Services
- ✓ Mobile Apps
- ✓ Custom Development

Technology

- ✓ Enterprise Digital Transformation
- ✓ IoT & Blockchain
- ✓ Oracle Database & Fusion
Middleware
- ✓ Oracle Identity and Access
Management
- ✓ Cloud Services
- ✓ Hyperion & BI

Infrastructure Expertise

- ✓ Wired & Wireless Network Design &
Implementation
- ✓ Network security compliance-
Firewall, Security Compliance
- ✓ L1, L2 & L3- Onsite & Offshore 24*7
support
- ✓ Infrastructure Managed Services
- ✓ Network Management system

Consulting

- ✓ IT Process Management
- ✓ Cloud Consulting
- ✓ Ongoing Health Checks
- ✓ IT Disaster Recovery



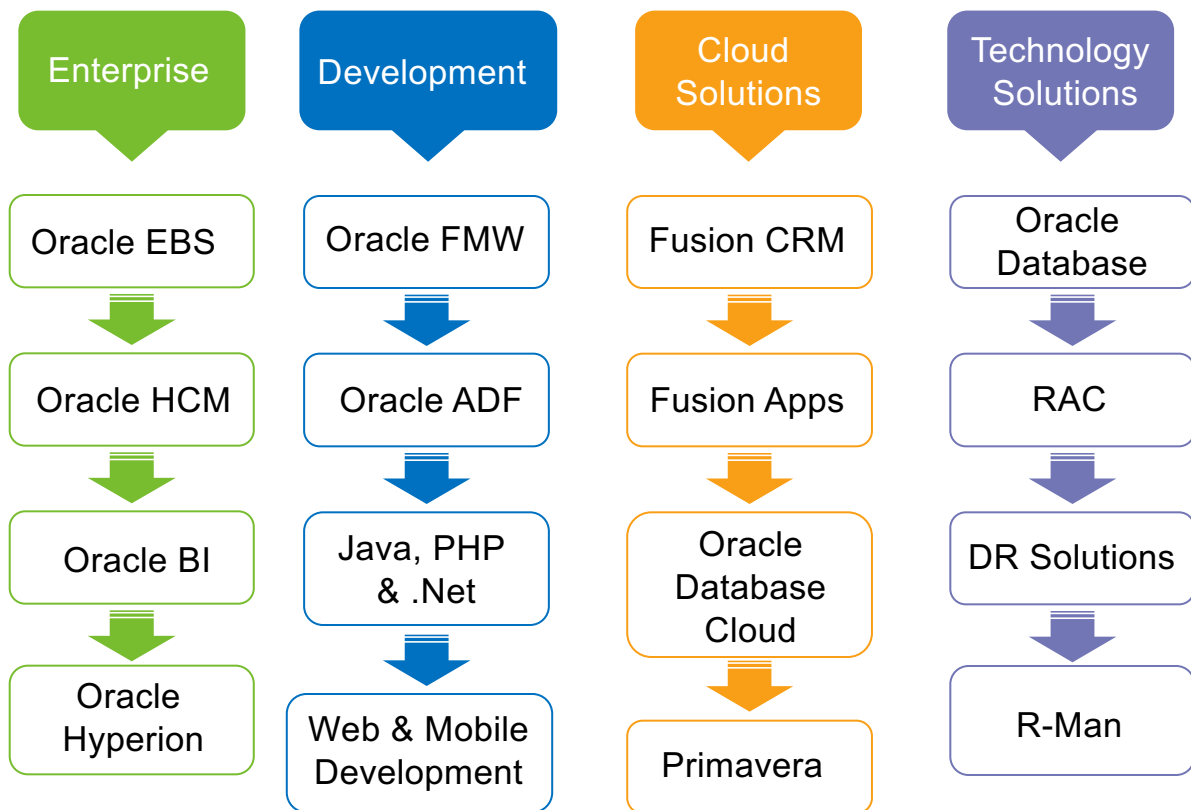
ALLIANCES



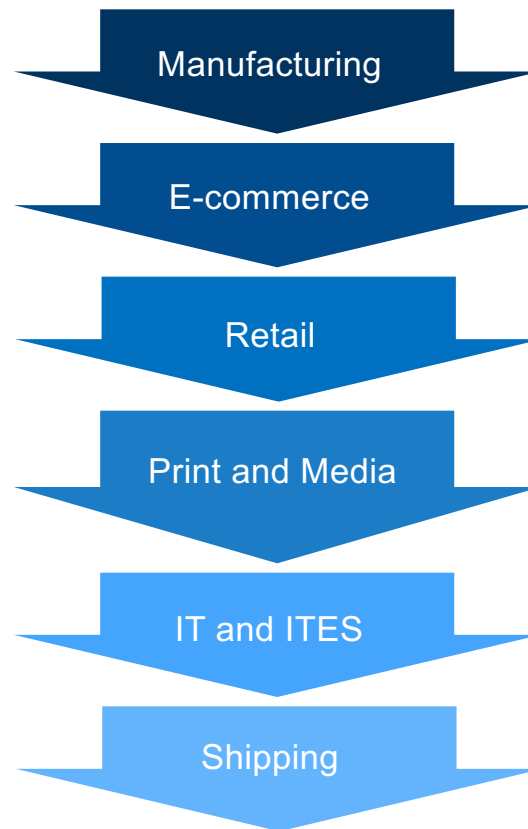
CUSTOMER REFERENCES – Middle East



TECHNOLOGY SOLUTIONS & SERVICES



INDUSTRY VERTICALS



ORACLE ERP & Fusion

Financial Management

- ✓ General Ledger
- ✓ Accounts Payable/Receivable
- ✓ Cash Management
- ✓ Fixed Assets
- ✓ Property Management

Supply Chain Management

- ✓ Purchasing
- ✓ Inventory
- ✓ Order Management
- ✓ Advanced Procurement

Fusion Financial Management

- ✓ General Ledger
- ✓ Accounts Payable/Receivable
- ✓ Cash Management
- ✓ Fixed Assets
- ✓ Property Management

Fusion Supply Chain Management

- ✓ Purchasing
- ✓ Inventory
- ✓ Order Management
- ✓ Advanced Procurement



HRMS

- ✓ Core HR, Self Service, Payroll
- ✓ Oracle Time and Labor, iRecruitment
- ✓ Performance Management
- ✓ Advanced Benefits

Projects

- ✓ Project Costing
- ✓ Project Billing



Fusion HCM

- ✓ Core HR, Self Service, Payroll
- ✓ Oracle Time and Labor, iRecruitment
- ✓ Performance Management
- ✓ Advanced Benefits

Fusion Projects Portfolio

- ✓ Project Costing
- ✓ Project Billing

Database Services



Security & Database

OUR MOBILE CAPABILITY



Application Development & Management

Native and Cross-platform development
(iOS, Android, Windows, BB)



Testing and Maintenance

We follow Industry best practices for Secure coding
along with Manual, Automation and Performance
testing



Platform Migration

Deep experience in Native and
cross platform migration

- **Rich experience** in Cross platform & Native development
- **Skilled resource** pool with high class industry experience (BFSI, Public sector, Healthcare, Petroleum and Education industry)



ORACLE IAM PORTFOLIO



- ✓ Oracle Identity Manager Overview
- ✓ Oracle Access Manager Overview

Oracle Identity Manager Use-cases

➤ User life cycle management

- ❖ OIM high level architecture
- ❖ Reconciliation and Provisioning
- ❖ Request based Provisioning
- ❖ Identity self service
- ❖ Identity catalog
- ❖ User Termination
- ❖ User Re-Hire
- ❖ Access Certification
- ❖ Password Management
- ❖ Segregation of duties
- ❖ Auditing

ORACLE Identity & Access Management (IAM)

ORACLE®



Access Management

- ✓ Access Manager
- ✓ Enterprise Single
- ✓ Sign-on

Directory Services

- ✓ Unified Directory
- ✓ Directory Server EE
- ✓ Internet Directory
- ✓ Virtual Directory

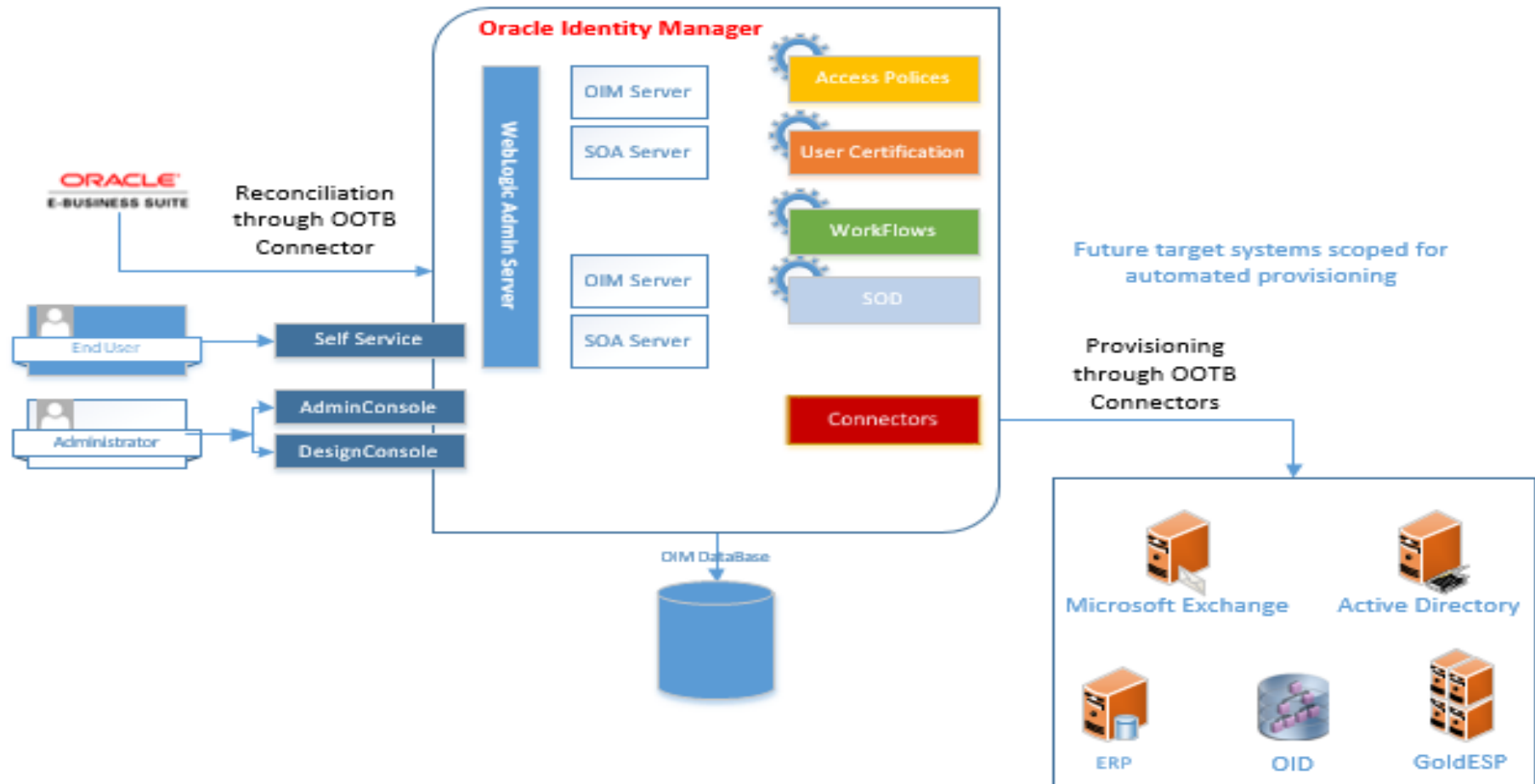
Identity Administration

- ✓ Identity Manager

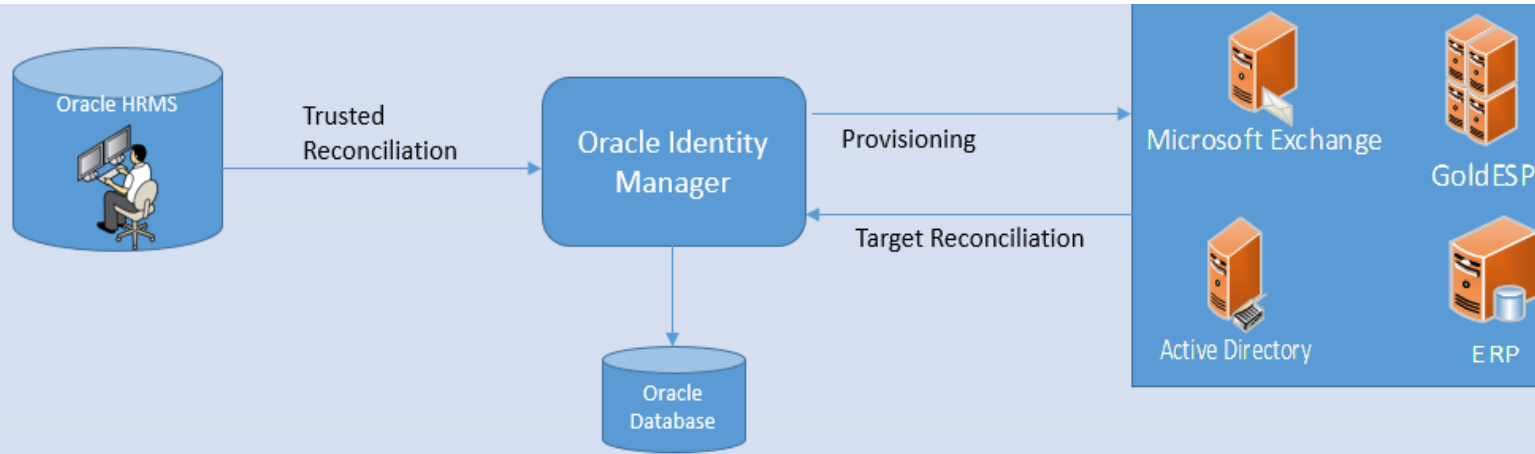
Governance

- ✓ Identity Analytics

OIM High Level Architecture

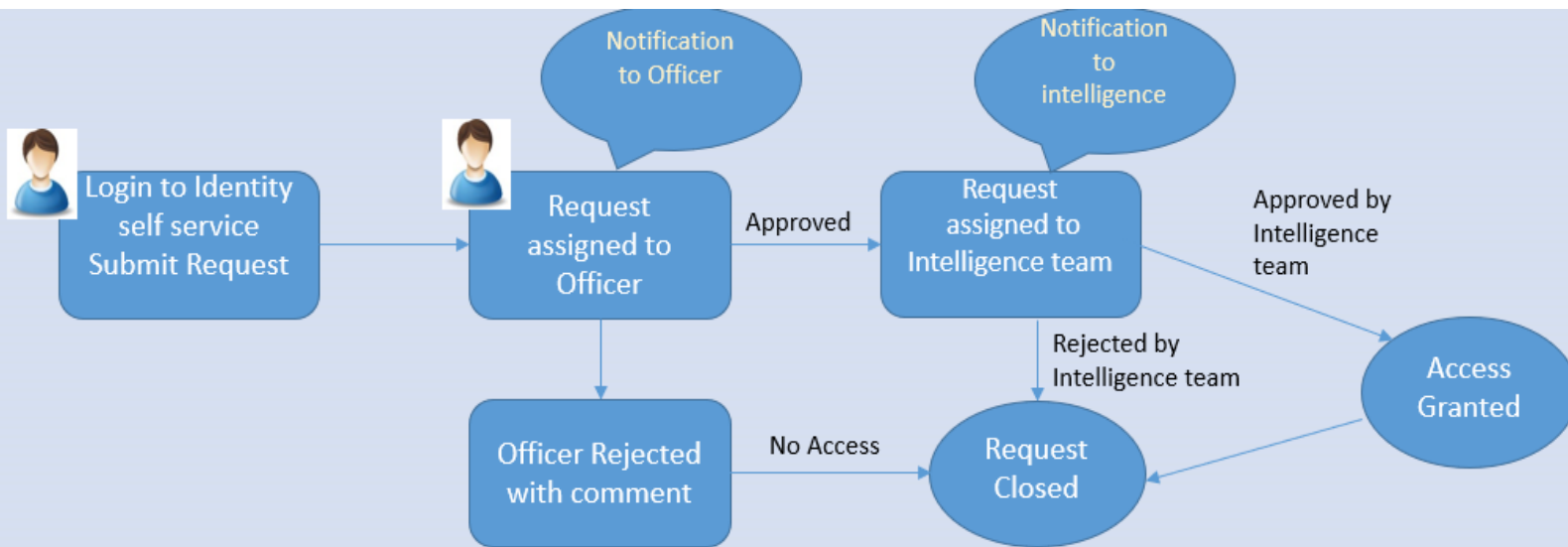


Reconciliation/ Provisioning



1. Oracle standard connectors will be used for all integrations.
2. OIM will be integrated with Oracle HRMS for reconciliation of users on regular intervals.
3. OIM will be integrated with MS AD, MS Exchange, Oracle ERP and any expected application for provisioning users.
4. OIM captures changes on user information in OIM audit tables for auditing purpose.

Request based provisioning



1. Oracle Identity self service will be used for requesting the access.
2. Shopping cart functionality for requesting access.
3. Email notification will be triggered to approvers and requesters (users, Officer and Intelligence team).
4. Request information and approval details will be available in OIM audit tables for auditing purpose.

OIM Self Service Console


ORACLE Identity Self Service

weblogic


Self Service

Manage


Home




My Information
Manage your profile, passwords and challenge questions




My Access
See what you have access to




Request Access
Request access for yourself or for others



Track Requests
Track the status of your pending requests



Provisioning Tasks



Pending Approvals

Catalogue Services

Home

Request Access x

Back

Add Access

Checkout

Cancel

Next

Cart 1

requestor2 user 1

Search and select individual items from the Catalog tab. Sets of pre-bundled items commonly used in your organization can be selected from the Request Profiles tab.

Catalog

Request Profiles

Type ☒ All ☐ Application ☐ Entitlement ☐ Role

Search

Keyword

Search

Categories

Sort By Display Name


+ Add Selected to Cart

☒ Select All


☒ ApplicationInstance (2)

☒ Entitlement (52)


☒ Role (4)




Finance




+ Add to Cart




HR



+ Add to Cart

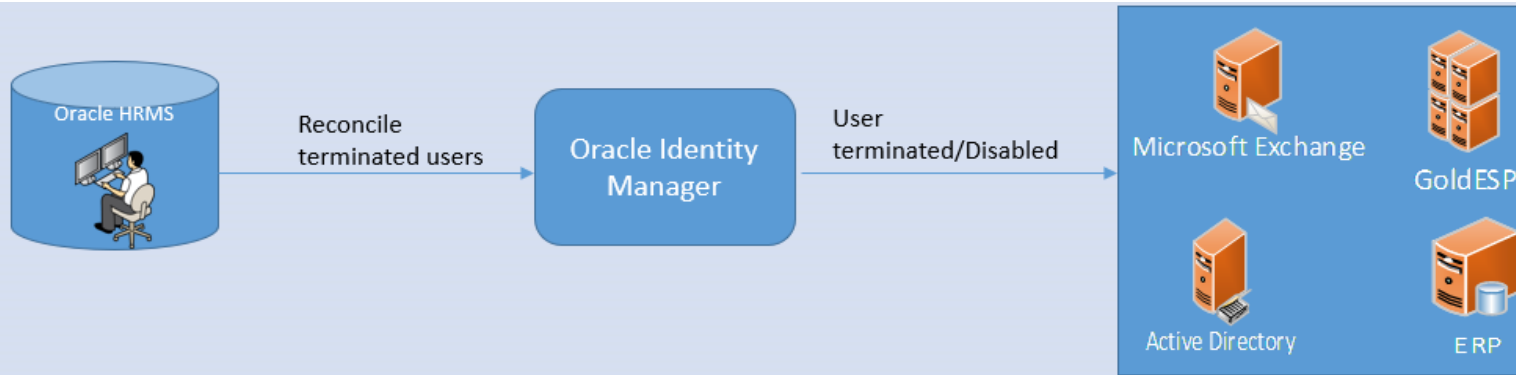


Linux Application Instance
Using this application instance users can request for account information



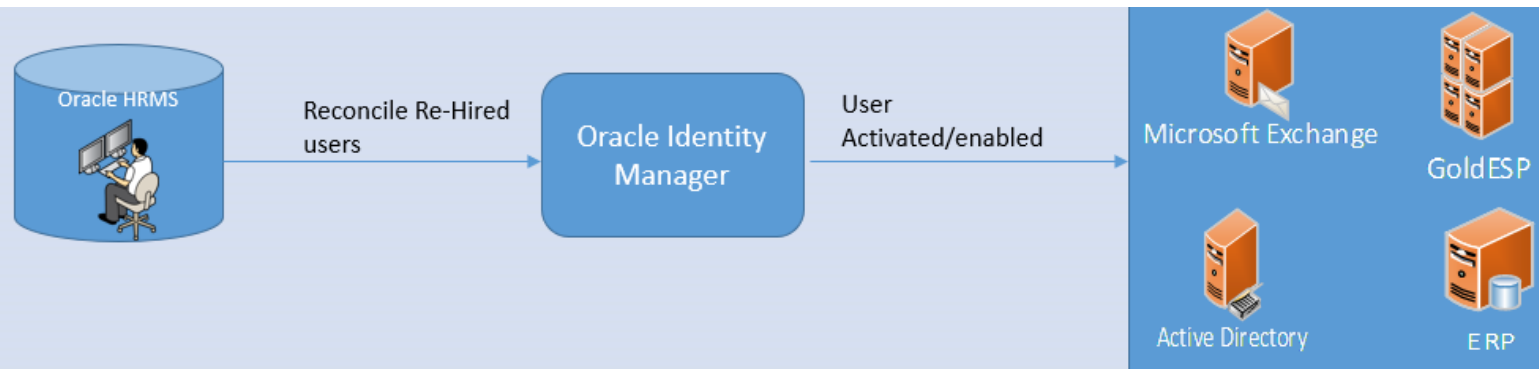
+ Add to Cart

User termination



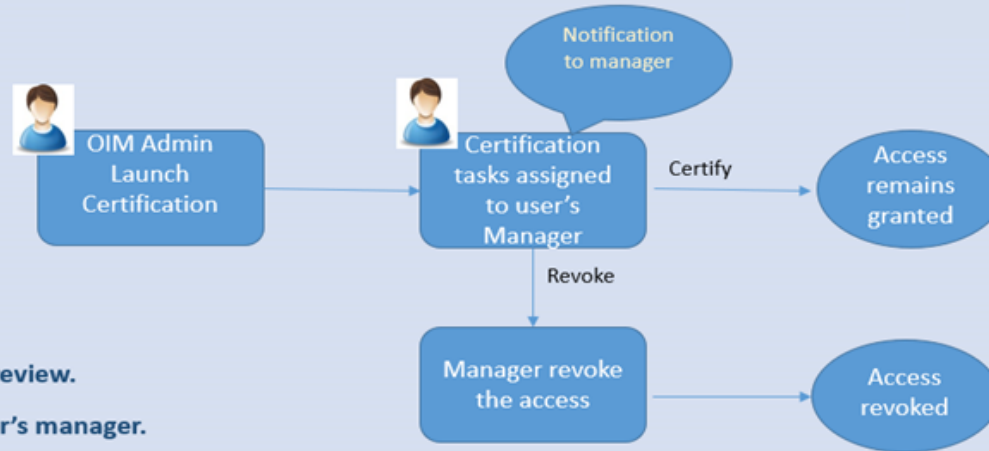
1. User termination/end date in HRMS will be updated by HR once user is terminated from QAF.
2. OIM pulls the terminated users from HRMS.
3. On the date of termination user will be disabled in OIM and in respective provisioned applications like (Active Directory, Exchange, Gold Esp., ERP)
4. User cannot access any provisioned applications once user is disabled in OIM.
5. OIM captures user termination information in OIM audit tables for auditing purpose.

User Re-Hire



1. User profile in HRMS will be updated by local HR once user rejoins QAF.
2. OIM pulls the rehired users from HRMS.
3. User will be Activated/Enabled in OIM on newly updated start date and enabled in respective resources like (Active Directory, Exchange, Gold Esp., ERP)
4. User will get the access to provisioned applications once user is enabled.
5. OIM captures user rehire information in OIM audit tables for auditing purpose.

Access certification



1. OIM Admin must launch the certification run.
 2. OIM self service will be used for certification access review.
 3. Certifications tasks will be assigned to respective user's manager.
 4. Manager can review the subordinate access on the target applications.
- This certification could be periodically (Quarterly suggested).
3. Email notification will be triggered to respected user's Managers.
 4. Certification task information and approval details will be available in OIM DB for auditing purpose.

Password Management

- **Reset Password functionality**
- **Forgot password functionality**
- **Change Password functionality**



1. QAF Active Directory password policy will be configured in OIM.
2. When admin resets the password, User password will be randomly generated by OIM application and updates the user password in Active directory.
3. User password will be notified to user on registered Email id.
4. Users must set the challenge questions when user login to OIM application for first time, these questions must be answered when user forgot the password.
5. User can change the password using OIM portal if user know the old password.
6. User will be locked in OIM after configured failure attempts AD Password policy.
7. If user changes the password using ALT+CNTRL+DEL in AD, the same password will be synchronized in OIM.

Password Management

ORACLE Identity Self Service

Password Management

Submit

* Required field

Either this is your first login or your organization is changed. Please reset your password.

* Old Password

* New Password 

* Re-Type New Password

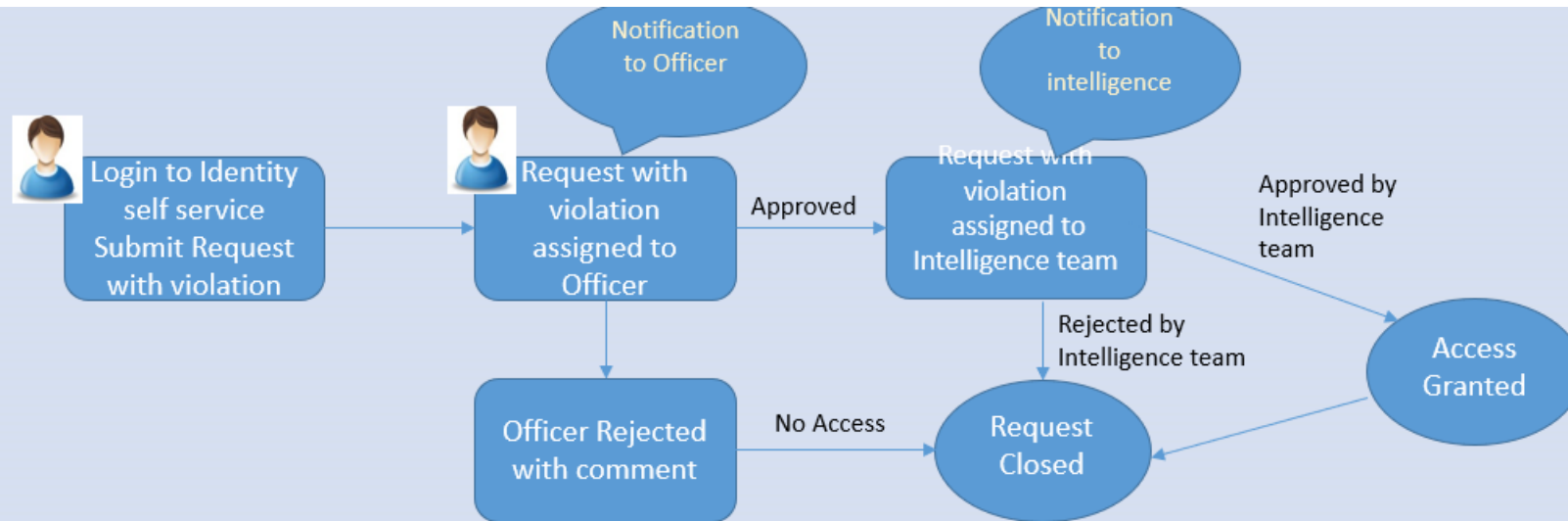
Register challenge questions for your account

* Question1 What is your mother's maiden name? * Answer1 name

* Question2 What is the name of your pet? * Answer2 pet

* Question3 What is the city of your birth? * Answer3 birth

Segregation of Duties



1. OIM self service portal will be used for requesting the access.
2. Separate persons should responsible for separate part of any tasks.
3. OIM will send notification to approver/requester (User, Office and Intelligence team).
4. Request information and approval details will be available in OIM DB for auditing purpose.
5. SoD prevents intended FRAUD or un intentional access requests.

OIM Auditing

- User profile Auditing
- Role profile Auditing
- Catalog profile Auditing

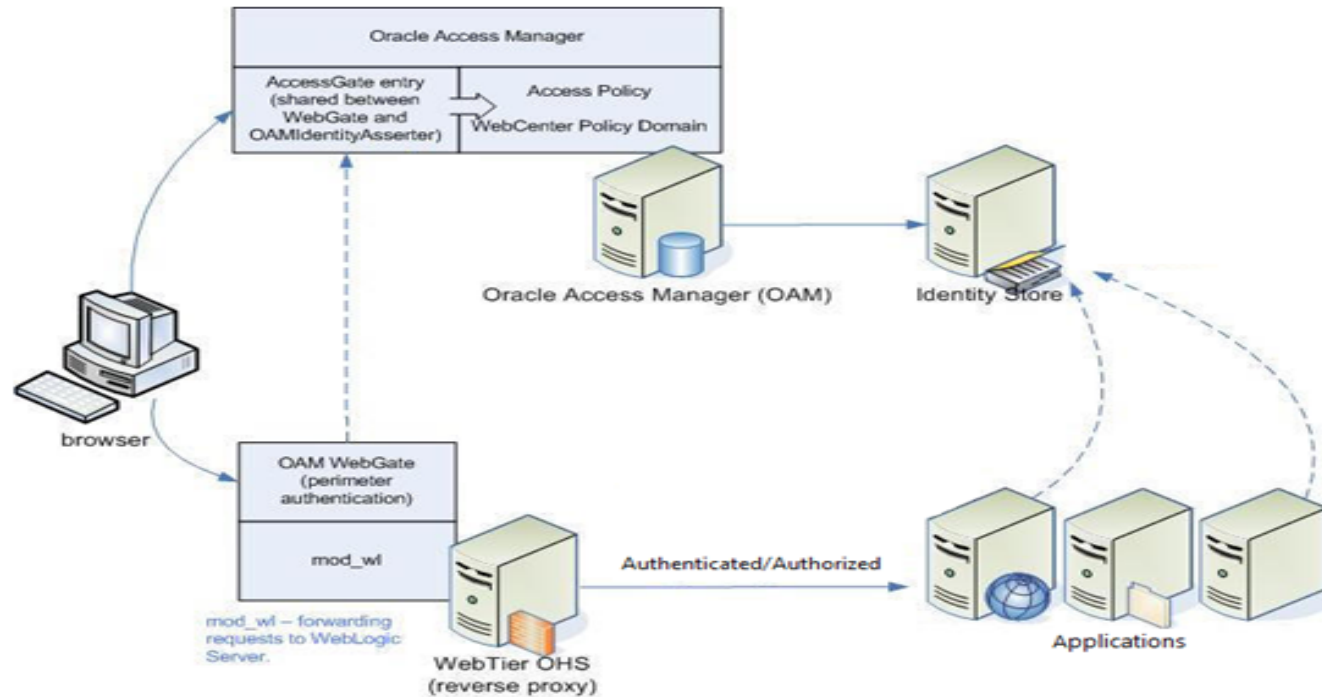


Oracle Access Manager Overview

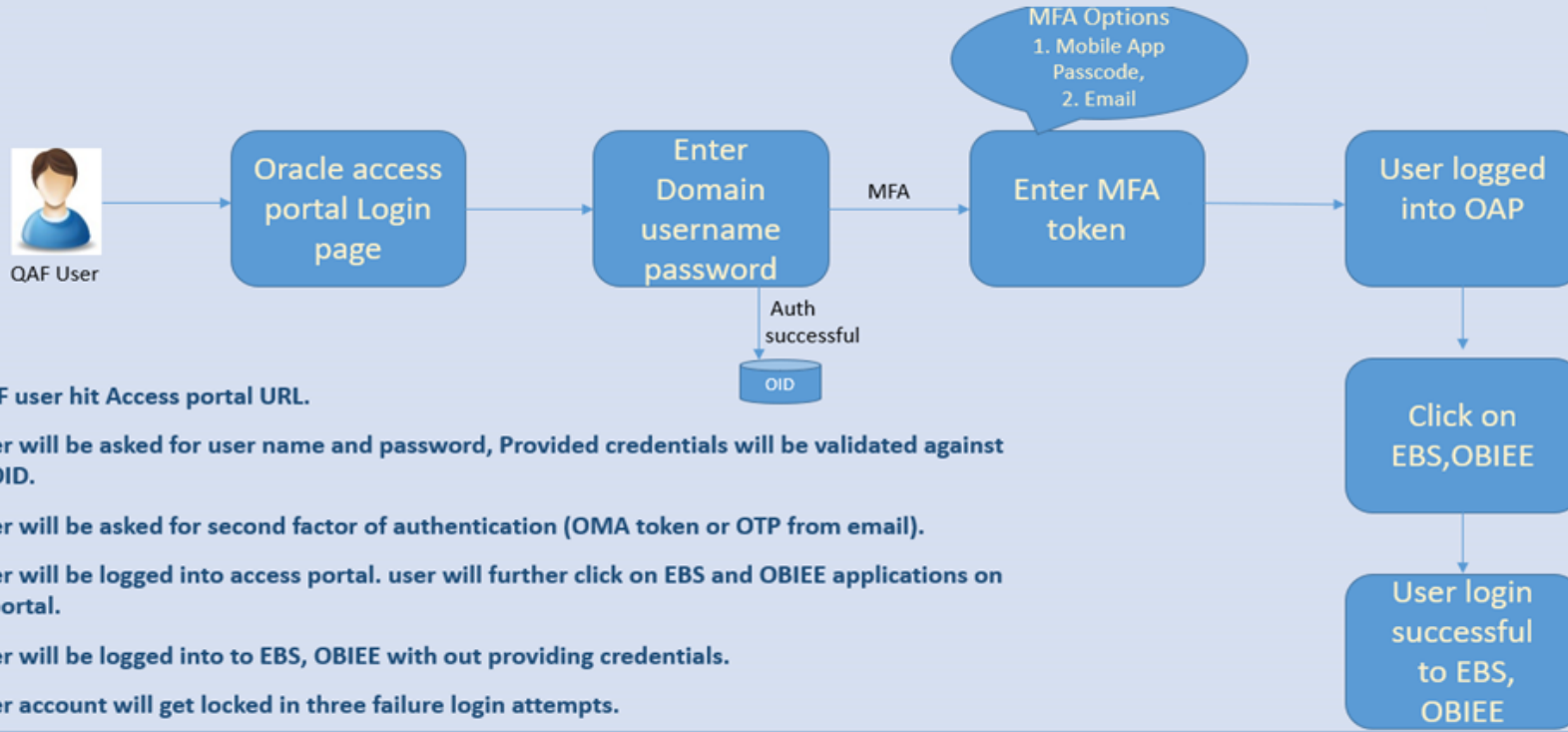
- **Authentication**
- **Authorization**
- **Single Sign On**
- **Multi-factor Authentication**



Oracle Access Manager Overview



OAM Authentication flow



1. QAF user hit Access portal URL.
2. User will be asked for user name and password, Provided credentials will be validated against OID.
3. User will be asked for second factor of authentication (OMA token or OTP from email).
4. User will be logged into access portal. user will further click on EBS and OBIEE applications on portal.
5. User will be logged into to EBS, OBIEE with out providing credentials.
6. User account will get locked in three failure login attempts.

Oracle Access Manager Overview

ORACLE
Access Manager

Welcome

Enter your Single Sign-On credentials below

Username:

Password:

Oracle Access Manager Overview

Second Factor Authentication

Enter your Single Sign-On credentials below

Enter One Time Pin:

Thank You

For more information please contact the below

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